



TOWN OF JONESBOROUGH

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IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

The Jonesborough Water Department was recently found to be in violation of a federal drinking water standard. Although this situation does not require that you take any action, you as a customer, have a right to know what happened, what you should do, and what was done to correct this situation.

During the **July 1st, 2022 through September 30th, 2022**, compliance period, the water systems locational running annual average (LRAA) at **site #206, 559 Glendale Road**, for Total Trihalomethanes (TTHM) has been calculated to be **0.08073 mg/L**. This value exceeds the **Maximum Contamination Level of 0.080 mg/L** set for this parameter.

Some people who drink water containing trihalomethanes in excess of the MCL over many years may experience problems with their liver, kidneys, or central nervous system, and have an increased risk of getting cancer.

The water is safe to drink. It is estimated that it takes drinking 2 liters of contaminated water every day for 70 years to have a chance of 3-4 cases in every 10,000 people. You do not need to boil your water or take other actions. However, if you have specific health concerns, you may consult your doctor.

Total Trihalomethanes are disinfection byproducts resulting from our chlorination of the water to minimize the risk of microbial life in the drinking water. The EPA considers microbial contaminants as the greatest risk to the public. We are evaluating the results of the required disinfection and will continue to make an effort to reduce the disinfection byproducts without increasing the microbial risks.

In the short term we have begun a more aggressive flushing program on dead end lines in this area. *This may result in low water pressure in the area during flushing.* In the intermediate period, we are *seeking* funding to install a pump station on Highway 81 North that will increase water volume and flow in this area which will enhance our flushing program and reduce the age of water in the system. These are the first initial steps in our corrective action plan.

We are committed to providing clean, safe water, and will make every effort at our disposal to reduce TTHMs in the *public water supply*. As stewards of this valuable resource, our team works around the clock to provide reliable, cost effective, high-quality water service that protects public health, promotes environmental stewardship, maintains customer confidence, and supports economic development and sustainability.

For more information, please contact Utility Manager Kevin Brobeck at 423-753-1009.

Please share this information with everyone who may drink this water, including those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by the Jonesborough Water Department, PWSID# TN0000338

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THE OLDEST TOWN IN TENNESSEE